



FORTH  
housing association Ltd.

# Speaking Forth

Spring 2026

The newsletter  
of Forth Housing  
Association Ltd



## Happy Spring from All of Us!

The Committee and Staff wish all tenants a wonderful Spring.

### Office Closures:

#### Spring Holiday

- Office Closes: Thu 2 April - 5:00pm
- Office Reopens: Tue 7 April - 9:00am

#### Additional Holiday Dates

- May: Monday 4<sup>th</sup> | Friday 22<sup>nd</sup> | Monday 25<sup>th</sup>
- June: Thursday 4<sup>th</sup> | Monday 15<sup>th</sup>
- July: Friday 17<sup>th</sup> | Monday 20<sup>th</sup>

If you have an Out of Hours (OOH) Emergency Repair over these periods, please call the main office number on **01786 446066** and:

- Press 1: Gas central heating (Saltire)
- Press 2: Other emergency repairs (MP Group)
- Press 3: Gas leaks (Scottish Gas Network)

*\*Emergency repairs include issues causing serious damage or risk to health, safety, or security.*

### New Tenants – Defects Period

If moved in within the last year, please check your tenant handbook for repair guidance. New Build Repairs (Report Direct):

- **Raploch** (Billy Bremner Way, Fairley Crescent, Penman Court Blocks 1 - 6) - **0121 221 2869 (Robertson Partnership Homes)**
- **Pirnhall** (Cat Craig Way) - **01207 503293 (Bellway Homes)**

**Thank you and enjoy the Spring season!**



# Meet the Leadership Team

## Sharon Brady-Wardrope Director

Hi, I am Sharon Brady-Wardrope, **Director** here at Forth. I originally joined Forth on a temporary basis as Interim Director in September 2022 and was delighted to be appointed to the permanent position in 2024. I am responsible for working alongside the wider team and the Management Committee to lead on the implementation of the Association's strategic objectives to meet tenants needs and expectations as well as ensuring the ongoing viability and sustainability of the Association.

Alongside the senior management team I am responsible for ensuring that effective governance systems are in place, providing appropriate advice and support to the Management Committee and staff to deliver on our legal and regulatory obligations.

I am passionate about social housing and providing good quality homes and services to tenants which contributes to promoting accessible, inclusive and sustainable communities. I have a key drive and focus on supporting people to achieve positive outcomes for staff and tenants.

Outside of work, I enjoy exploring trails and beaches with my two-year-old schnauzers and supporting my daughter's Explorer Scouts group on various fundraising activities. I value time spent with family and friends and like Garry, I have a particular interest in visiting historic buildings and castles — a pastime my teenage daughter meets with both amusement and endless patience!



# Corporate Services & Finance

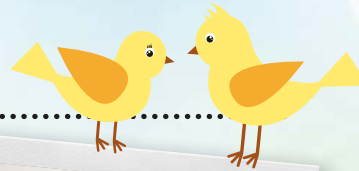
## Samantha Buggy Head of Corporate Services

I oversee Forth's internal operations, including governance, compliance, financial management, and corporate services. With over two years at Forth, I work closely with the Senior Management Team to strengthen performance and ensure alignment with our strategic goals.

My focus is on developing robust systems that provide assurance on governance and compliance, while embedding efficient processes across Finance, ICT, Corporate Services, and Communications.

I am passionate about improving how we work and delivering high-quality services for our customers.

**Outside of work:** I enjoy all things leopard print and Disney, gardening, and planning holidays.



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## Shona MacLeod Senior Finance officer

I've worked with Forth for over 20 years in a range of administrative and financial roles. As Senior Finance Officer, I manage the Association's finances, including accounts, cashflow, and budgets, while ensuring obligations to tenants, lenders, and government are met.

I also oversee financial compliance and regulatory returns.

**Outside of work:** I enjoy family time, exploring Scotland (weather permitting!), and gaming on dreich days.



Continues on next page...

# Meet the Leadership Team

## Housing Services

### Garry Savage

#### Head of Housing Services

I am responsible for delivering housing management and income services for our tenants and customers.

Having joined just over a year ago, I've enjoyed getting to know Forth and the communities we serve. I look forward to continuing to improve our services alongside the team.

**Outside of work:** I enjoy local history, visiting museums and historic sites, and the views of Stirling Castle and the Wallace Monument.

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### Jill Cullen

#### Senior Housing Officer

I've been with Forth for around 18 months and enjoy working closely with our tenants and communities.

My role is varied and rewarding, and I'm proud to be part of a team that makes a positive difference. Building relationships with tenants is a key part of what I do.

**Outside of work:** You'll find me tackling home improvements, planning my wedding, walking my labrador, or spending time with family.





## Assets & Development

### Kevin Urbanowicz

#### Head of Assets & Development

I work with the Director and team to deliver high-quality homes and services.

My role includes managing housing assets, leading development projects, and supporting energy efficiency and net zero goals. Listening to tenants helps shape and improve our services.

I enjoy meeting tenants and supporting them to make a house a home.

**Outside of work:** I enjoy family time, especially with my grandson, socialising, and playing golf.



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### Paul Fraser

#### Senior Asset officer

I support the delivery of safe, high-quality homes by overseeing maintenance services, compliance, and asset programmes.

My role includes managing repairs, planned and cyclical maintenance, and contracts to ensure work is delivered efficiently with minimal disruption.

I'm committed to improving our homes and services, and enjoy working with tenants and contractors.

**Outside of work:** I enjoy spending time with family and walking in open spaces.





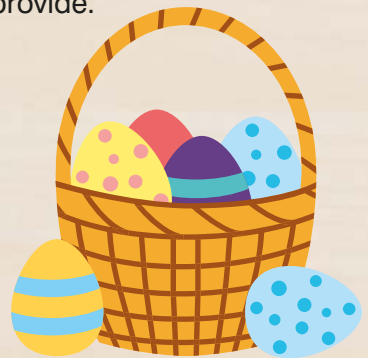
# Rent Consultation Survey – Thank You for Your Feedback

Thank you to everyone who took part in our recent **Rent Consultation Survey**. Your feedback helps us understand what matters to residents and supports improvements to the services we provide.

## Survey Prize Winners

Congratulations to our survey prize winners:

- **B Ferguson** – Fallin
- **B Johnston** – Stirling
- **L Wilson** – Raploch



## What the Feedback Told Us

We continue to focus on keeping **rents affordable** while ensuring we can deliver the services our residents rely on.

The proposed rent increase was assessed as necessary to support our Business Plan aims and maintain services. It is also comparable with last year's increase and proposed increases by other local Registered Social Landlords (RSLs) for 2026/27.

From the responses received:

**73% of residents** supported the **5% rent increase option** as reasonable.



## What Tenants Said

“Yes, I think it is necessary for Forth Housing. They do an excellent job and care for their tenants and property very well.”

“I think the increase is good for what Forth do – keeping us informed and very helpful, repairs done quickly.”

Whilst we did receive some positive comments, we also received comments from tenants expressing concerns about affordability within their home,

“I understand rent increases are necessary due to rising costs. However, any increase should be kept as low as possible to avoid financial hardship for tenants.”

“Times are very hard. People are struggling to make ends meet, the rent shouldn't be a major worry for anyone.”

“Already can't afford my rent so will put me in an even more difficult financial position.”

Those tenants who have expressed concern, are being contacted by housing officers to review their circumstances. If you are worried, and may not have been contacted, or your circumstances have changed since, please get in touch with our Income Maximisation team, who can assist you in accessing community care grants and ensuring you are accessing all benefits you are entitled to.

Thank you again to everyone who shared their views. Your feedback helps us continue improving services for our residents and communities.

# You Said, We Did

**“Who are the senior members of Forth?”**

On our website, you will find a full staff breakdown of all departments. However, to gain a clearer insight into the leadership team, please refer to pages 2–5, “Meet Our Leadership Team”.

**“You should review all printed publications”**

We plan this year to do a full Communications review, including a check in with tenants to see who would like to receive the yearly calendar Forth produces.

**“Can you save any money from Postage?”**

We have... introduced a new outgoing mailing service within Forth – iMail, this will not only save money but has greatly reduced postage times, especially with bigger mailings.

We did... hand deliver all calendars when we were in your area saving on postage!

We are also ...reviewing working processes and are emailing where possible – please ensure that you review your marketing preferences, and mark as “paper free” within MyHome or mention to a staff member you are happy with online communications!

**“When are homes being upgraded?”**

This Spring newsletter holds information on the 2026/27 investment Programme, and will feature yearly going forward.

**“Forth should be building more houses” ..**

We agree! Forth have just completed a new build project and had handover of a further 38 homes at Raploch and have just broke ground on upcoming Cowie development!



**“Access to hardship allowances”**



Our Income Maximisation (IM) team is here to support you in accessing community care grants and making sure you are receiving all the benefits you are entitled to. We encourage you to get in touch with the team to discuss your individual circumstances and explore the support available to you.

**“Grass cutting & Weeding – when does this years start?”**

We have been working closely with our contractor, idverde, and have published the schedule on our website. We have also carried out joint visits with the contractor to help ensure service improvements are made, and all developments are visited at least once a month.

If you have any queries or concerns regarding estate management, please contact your Housing Officer.

**Some tenants are worried about Gardening services standard / litter collection**

Tenants with concerns over the standard of works undertaken should contact their housing officer. Estate management visits are conducted quarterly and cover checks of works undertaken. Tenants are encouraged to also manage their own bins appropriately to ensure bins do not overflow resulting in rubbish blowing throughout developments.

**“Can you put up more street signs in my area”**

Street signs can be erected on areas that we own and/or have adopted e.g. we have erected car parking signs in the past and are happy to



discuss requests further with tenants. In regard to council roads or land, tenants should be encouraged to contact Stirling Council to discuss their requests. Whilst we can erect signage, we do not have legal powers to enforce e.g. parking signs.

# Have Your Say: Join Forth's Management Committee



*Passionate about  
your community?  
This is your  
chance to help  
shape the future of  
housing in Forth.*

Forth Housing Association is inviting tenants to get involved and make a real difference by joining the **Management Committee**.

If you care about your community and believe everyone deserves a safe, affordable and comfortable place to live, this could be a great opportunity to have your voice heard.





## Why get involved?

Being part of the Management Committee means you can play an active role in shaping the homes and services provided by Forth.

- ✓ **Shape the future**  
Help influence decisions about housing quality, affordability and availability across our communities.
- ✓ **Represent your community**  
Bring your experiences and views to the table, ensuring decisions reflect what matters most to residents.
- ✓ **Build new skills**  
Gain valuable experience in areas such as decision-making, planning and community engagement.
- ✓ **Make a positive impact**  
Support the development of strong, vibrant communities and quality affordable homes.



## What does the role involve?

Committee members help guide the work of the Housing Association and ensure it continues to meet the needs of residents.



- ✓ **Governance**  
Overseeing how the Association is run and helping make important decisions about its future.
- ✓ **Community focus**  
Representing the views and needs of residents to keep services responsive and accountable.
- ✓ **Strategic planning**  
Contributing to plans that shape the long-term direction of the Association.

## Shape the Future of Forth

Play an important role in growing and strengthening Forth. We welcome applications from tenants, shared owners and their household members, local residents, and representatives from partner organisations. What matters most is a genuine interest in local issues, a willingness to contribute, and an openness to learn.

For more information, please contact Samantha Buggy on **01786 446066** or email [corporateservices@forthha.org.uk](mailto:corporateservices@forthha.org.uk)



# Promoting Wellbeing

Forth Housing recently developed a new staff wellbeing strategy with the support of our fantastic Wellbeing Consultant, Seamus Corry. The strategy focuses on the needs of our whole staff team and sets out a clear action plan with practical steps to ensure staff wellbeing remains a key priority for the organisation.

The full strategy and action plan were presented to our Committee Members and shared with colleagues to gather feedback. It has now been approved, and we are already making great progress in promoting positive wellbeing across Forth.

We are also proud to have a strong network of trained Mental Health First Aiders within the organisation—around 50% of our staff are qualified. This means we can support people by raising awareness of mental health, offering guidance, signposting to appropriate support, and simply being there to listen. While we cannot diagnose or prescribe treatment, we can help people access the right support when needed.



*Here are a few simple tips to help promote healthy physical and mental wellbeing:*

## Get outside and stay active

Daily exercise can improve both physical and mental wellbeing. It helps reduce stress, releases endorphins, and can boost your mood.

## Eat a balanced diet

Including whole grains, lean protein, fruits, and vegetables supports overall health. High levels of processed food and poor hydration can negatively affect sleep, energy levels, and mood.



## Stay socially connected

Maintaining relationships with friends, family, and your community can have a positive impact on mental wellbeing. Joining local clubs or groups and keeping in touch with loved ones can help reduce feelings of loneliness and provide support during difficult times.



# Garden Competition 2026

## – Will Your Garden Be a Winner?

Spring has arrived, bringing the perfect opportunity to add colour and life to our neighbourhood. Start planning your pots, hanging baskets, or garden displays and take part in our 2026 Garden Competition!

### Competition Categories

- Best Potted Plants Display – £25 prize
- Best Floral Hanging Basket Display – £25 prize
- Best Garden Display – £40 prize

We'll be looking for vibrant colours, variety, and lovely fragrances – especially displays that attract bees and butterflies.

### How Judging Works

During July 2026, Housing Officers will carry out routine estate visits. This will also give Kelly and Linda the chance to view residents' displays across the community.

### Nominate a Neighbour

Seen a garden that brightens your day? Nominate a neighbour!

Contact us before the end of June:

**01786 446066**

**[corporateservices@forthha.org.uk](mailto:corporateservices@forthha.org.uk)**

Please include:

- Neighbour's name
- Address
- Competition category

### Winners Announced

All gardens will be viewed in July, with winners revealed in our Winter Newsletter, alongside photos of the winning displays.

*Get creative, have fun, and help brighten our community!*

# Annual Tenant Visits

Over the past year, we have continued our programme of **Annual Tenant Visits**, which play an important role in helping us ensure you feel safe, secure and comfortable in your home.

During the visit, we will check that your home is in good condition, that it is secure, and that everything is working as it should. This includes accessing all rooms within your home, as well as any private or shared garden areas and your gas and/or electricity meters.

## Supporting You in Your Home

Your Annual Tenant Visit is also a valuable opportunity for us to meet you in person. It allows us to check that your contact details are up to date and to talk through any questions or concerns you may have about your home or tenancy.

We can also offer advice on maintaining your property and provide guidance on using our **My Forth** self-service portal. The visit is friendly and informal, and usually takes no more than 30 minutes.

## Arranging Your Visit

Our Tenant Services Team will continue visiting local areas in the months ahead and will contact you when your visit is due. We aim to arrange appointments at a time that suits you, making the process as convenient as possible.

You are also welcome to contact us directly to arrange your visit, or speak to a member of the team if they are in your area.

## Need to Get in Touch?

If you are not due a visit but have any concerns or questions about your home, please get in touch. Our Tenancy Services Team is always happy to help.

You can call us on **01786 446066** or email [tenant.services@forthha.org.uk](mailto:tenant.services@forthha.org.uk).

By working together, we can help ensure your home remains safe, well maintained and a place you are happy to live.



# Bulk Rubbish and Fly Tipping

**We've recently seen an increase in bulk items being left in communal areas, bin stores and around our developments. Dumping items in this way is not permitted and is a breach of your tenancy agreement.**

Fly tipped or dumped items are unsightly and can quickly attract vermin which can create health and safety issues for all tenants. Leaving rubbish in shared areas can also block access routes and make outdoor spaces unpleasant for anyone living nearby.

If bulk items are found, we will investigate where they have come from. This may include checking items for names or delivery address, speaking with neighbours or reviewing other available information. Where a responsible tenant is identified, the cost of removing items will be recharged to them.

By disposing of items responsibly, you can help keep your surroundings clean, safe and pleasant for everyone. If you have any questions about rubbish disposal, please contact us.

If you need to dispose of bulk rubbish, please arrange a bulk uplift from Stirling Council, by calling them on **01786 404040**

# Parking – what we can and cannot do

We understand that parking can sometimes be a challenge across our communities, especially in areas where space is limited. As your Housing Association, we want to ensure everyone understands what we can – and cannot – do to help keep things running smoothly.

Where parking spaces are clearly marked or allocated, we ask all residents and their visitors to respect these designations. If spaces are unallocated, please park considerately to ensure access is available for everyone, including service and emergency vehicles. We also remind all tenants to avoid parking on grassed areas, pavements or blocking drive ways as this can cause damage or safety concerns.

Whilst we are responsible for allocating and maintaining our own parking areas, we unfortunately cannot enforce parking rules on public roads and land that we do not own. In these cases, you may wish to contact Stirling Council or the police, as appropriate, if vehicles are causing obstruction or are abandoned.

We continue to monitor parking concerns raised by tenants and will continue to work with the Council and police to look at improvements where we can. If you have any questions relating to parking in your area, please contact our Tenant Services team to discuss.

# Universal Credit Update: What to Do About Your Rent Increase



*If you receive Universal Credit, it's important to update your housing costs from 1 April 2026 to make sure your payments stay correct.*

Following the rent increase, you will need to update your housing costs in your Universal Credit (UC) account. This ensures you continue to receive the correct level of support.

From **1 April 2026**, sign in to your Universal Credit account and update your housing costs. A 'to do' reminder should appear in your account to guide you through the process.

All the information you need can be found in your rent increase letter. It's helpful to have this with you when completing the update.

If you do not have an online account, you can contact the Universal Credit helpline on **0800 328 5644**. Please make sure you have your rent letter to hand when you call.

If you cannot find your letter or need support updating your details, help is available. You can contact **Tracy Doran** (Income Maximisation Officer) or **Kieron O'Hara** (Assistant Tenancy Sustainment Officer) on **01786 446066**.

## Key Points to Remember:

- ✓ Update your housing costs from **1 April 2026**
- ✓ Check your Universal Credit account for a '**to do**' reminder
- ✓ Use your rent increase letter to complete the update
- ✓ Call UC helpline on **0800 328 5644** if you do not have an online account
- ✓ Contact Forth Housing on **01786 446066** if you need support or a copy of your letter

Updating your details on time helps make sure you continue to receive the right support. Please get in touch if you need any assistance.

# Ending Your Tenancy with

Moving home is an exciting milestone and often marks the beginning of a new chapter. At Forth Housing Association, we want every tenant to enjoy a positive and smooth experience when moving on.

One tenant recently shared:

*“My Forth house has made such a difference to my life; it has truly turned everything around.”*

When the time comes for you to leave, our **Tenant Services Team** is here to support you every step of the way.

## End-of-Tenancy Support

We will arrange an **end-of-tenancy visit** to guide you through the process. During this visit, we will:

- Explain the condition the property should be left in
- Highlight any work that may be your responsibility
- Offer advice on how to avoid additional charges
- Answer any questions you may have

Our aim is to make the process clear, straightforward and stress-free, helping you return your home in a similar condition to when it was allocated.

## Giving Notice

If you are planning to end your tenancy, you must provide **28 days' written notice**.

Providing notice as early as possible helps us to:

- Arrange necessary visits
- Prepare the property for re-letting
- Minimise any delays for incoming tenants

If you are considering moving, we encourage you to contact the Tenant Services Team, who will guide you through the process and ensure you understand the next steps.





# Forth Housing Association



## £100 Tenant Recognition Payment

As part of our commitment to recognising tenants who meet their tenancy responsibilities, Forth may award a **£100 Tenant Recognition Payment**.

To qualify, you must:


- Provide the required 28 days' written notice
  - Take part in a pre-termination visit
  - Have a clear rent account and no outstanding rechargeable repairs
  - Return the property in good condition, without tenant damage
  - Require only basic safety checks (e.g. gas, electrical, EPC) before re-letting
  - Allow a viewing of the property where possible
- 
- 

If you think you may qualify, please speak to the Tenant Services Team when planning your move.

## Returning Your Property




Before you leave, we will clearly explain any work that is your responsibility. This gives you the opportunity to complete it yourself and avoid additional costs.

If work is not completed, or not carried out to the required standard:

- The Association may arrange the repairs
  - The cost may be recharged to you (unless agreed in advance)
- 

## Why Returning Your Home in Good Condition Matters

We have recently seen an increase in homes being returned in poor condition, particularly where tenants have not taken part in the end-of-tenancy process.



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This can:

- Delay the property being re-let
- Increase costs for the Association
- Slow down access to housing for others in need
- Returning your home clean, empty and well maintained helps us prepare it quickly for the next tenant, allowing them to settle in and make it their home.

## Before You Leave

- Before handing in your keys, please make sure you:
- Remove all personal belongings and rubbish
- Clean the property throughout
- Leave gardens and outdoor areas tidy
- Ensure fixtures and fittings remain in place
- Take final gas and electricity meter readings
- Inform your utility suppliers that you are moving



## Working Together

By allowing access for your end-of-tenancy visit and completing any required work before leaving, you help ensure a smooth handover of your home.

This can:

- Reduce or avoid recharge costs
- Help the property be re-let more quickly
- Support the Association in improving homes for all tenants

Your cooperation makes a real difference. By working together, we can ensure moving home is a positive experience for you, the next tenant, and the wider community.

## Need advice or support?

If you are considering ending your tenancy, please contact the **Tenant Services Team at Forth Housing Association.**

# My Forth – Manage Your Tenancy Online



Did you know you can manage many of your tenancy services online using our **My Forth portal**?

My Forth makes it quick and easy to stay connected with us and manage your tenancy at a time that suits you.

## What You Can Do on My Forth

With My Forth you can:

- ✓ **Pay your rent online** and check your balance
- ✓ **Report repairs or faults**
- ✓ **Update your personal information**
- ✓ **Check messages from us**
- ✓ **View and download letters and documents**
- ✓ **Give feedback**
- ✓ **Complete forms**, such as:
  - Alterations and improvement requests
  - Pet permission forms

## Update to My Forth Portal

With our new Housing Management System going live on the 7<sup>th</sup> of April, when you first log in to your My Forth tenant portal after this date, you'll be asked to reset your password as a routine step to keep your account secure.

*\*Please note the portal will be unavailable from 1<sup>st</sup> to 7<sup>th</sup> of April while essential maintenance is carried out.*

## How to Register

Visit [www.forthha.org.uk](http://www.forthha.org.uk) and click “**My Forth**” at the **top right-hand corner of the website** to register.



If you don't know your **tenant reference number**, or need help setting up your account, please contact us: **01786 446066**

**Important:** You will need a **valid email address** to use My Forth. If your email address changes, please let us know so we can update our records.

Register

Your tenant number  
Your tenant number is a required field

Your National Insurance Number  
Your National Insurance Number is a required field

Your surname  
Your surname is a required field

Your date of birth  
First Name: \_\_\_\_\_  
Last Name: \_\_\_\_\_  
Date of Birth: \_\_\_\_\_



My Forth is a quick and easy way to access services and stay up to date. If you need any support, our team is here to help.



# Planned Maintenance 2026/27



## Keeping Our Homes in Great Shape

**At Forth Housing Association, we recognise that a wellmaintained home is the foundation of comfort, security, and wellbeing. Our commitment goes beyond simply providing housing, we strive to ensure that every property we manage is kept up to date, safe, and in excellent condition so that our tenants can enjoy a place they are proud to call home.**

We are happy to announce the following components for replacement during 2026/27 and the properties involved.

Currently we are looking into methods of procurement, and once we have procured contractors, we will let our tenants know when they can expect the work to start.

### **Listening, Improving, and Looking Ahead**

We continually review our services and work closely with our tenants to understand what matters most to them. Their feedback shapes our decisions and ensures that our investments reflect real needs. By maintaining an open dialogue and staying proactive, we can keep improving our communities for the long term.



## Component

## Developments affected



**Bathroom Replacement including installation of showers and wet wall panelling**

24 Properties -  
Thistle Place, Raploch Road  
and Craighall Street



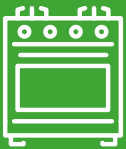
**Window Replacement**

108 Properties -  
Gillespie Terrace, Colliers Road,  
Flint Crescent, Barn Road,  
Hirst Crescent.



**External Doors**

26 Properties -  
Gillespie Terrace.



**Kitchen Replacement**

22 Properties -  
Milton Brae and Bryden Road  
and two Mortgage to Rent  
Properties.



**Combi Boiler Replacement**

72 Properties -  
Bryden Road, Forth Street/  
Place, Barnsdale Road and  
Clayhills Drive.

# New Bathrooms Delivered Across Our Communities

**Our bathroom improvement programme is making a real difference to homes across several developments.**

Forth Housing Association recently appointed **Sureserve** to carry out bathroom replacements in 64 homes across Monument View, Baker Street, Morris Terrace, Crosbies Court and King Robert Court.

This planned maintenance programme, due to be completed in **March 2026**, is helping to improve the comfort, safety and quality of residents' homes.

The feedback received so far has been extremely positive, with residents highlighting both the quality of the work and the overall experience of the installation process.

One tenant shared:

*“The full process of the new bathroom installation has been first class.”*

Another commented:

*“The overall quality of the work carried out by the contractor was 10/10.”*

As part of the programme, some properties have also benefited from **wetroom conversions**, helping to create more accessible and practical spaces for residents.



## Key Points



Bathroom replacements in **64 homes**



Work taking place across multiple developments



Programme due to complete by end of **March 2026**



Positive feedback from residents on quality and service



Some homes upgraded with **wetroom conversions**

These improvements are helping to create more comfortable, modern homes. Thank you to all tenants for your support during the works.

# KEEP PESTS

Simple steps for a cleaner,  
safer community



Small changes at home can make a big difference in preventing pests and keeping our neighbourhood clean, safe and enjoyable for everyone.

Pests such as rats, mice and insects are attracted to places where food, water and shelter are easy to find. By making a few simple changes, you can help stop problems before they start.

## Feeding Wildlife

Feeding birds or other wildlife can attract pests. Food dropped from feeders creates an easy meal for rodents and encourages them to settle nearby.

Bees and wasps are not classed as a public health risk, and bees in particular are important for our environment. For this reason, nests are usually left undisturbed unless there is a significant risk.

## Bin Management

Overflowing bins or open lids provide food for pests. Always keep lids closed and avoid overfilling.

## Rubbish Storage

Do not leave bin bags on the ground. Place all waste securely inside bins.



# AWAY



## Dog Fouling



Dog waste can attract rats.

Always clean up after your dog to keep shared spaces hygienic.

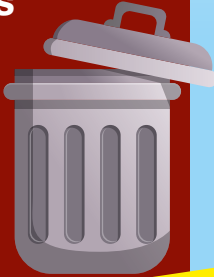
## Garden Upkeep

Overgrown gardens and debris create ideal hiding places for rodents. Keep outdoor areas tidy and well maintained.



## Compost Bins

Compost bins can attract pests. Place them on a solid surface and use metal bins where possible.



## Standing Water

Items such as pots, buckets and tyres can collect water and attract pests. Empty or remove anything that holds water.



## Quick Checklist

- ✓ Keep bin lids closed
- ✓ Do not leave rubbish bags outside
- ✓ Avoid feeding wildlife
- ✓ Clean up after your dog
- ✓ Keep gardens tidy
- ✓ Secure compost bins properly
- ✓ Remove standing water

*Working together, these simple steps help keep our community clean, safe and pest-free.*

# Colour Me In

JUST FOR FUN



## Useful Contact Details...

**Forth Housing Association Limited**

Kildean Business and Enterprise Hub,  
146 Drip Road, Raploch, Stirling FK8 1RW

Tel: 01786 446066

E-mail: [info@forthha.org.uk](mailto:info@forthha.org.uk) • Website: [www.forthha.org.uk](http://www.forthha.org.uk)



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housing association (c.c.)



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