

Why have I been invited to join the Simple Payment Plan?

The Simple Payment Plan from TV Licensing is for anyone who has difficulty paying for their TV Licence. When you join the scheme, you can make a fresh start, with a new licence and payment plan.

And with payments from **around £3 a week**, it's our most affordable way to pay.

What should I do now?

Call us on **0300 555 0510** to sign up to the Simple Payment Plan and ensure you are correctly covered by a TV Licence. Please quote reference: **DCHAR2**

When you call, one of our advisors will be able to take you through the process and answer any questions you may have. When you sign up to the Simple Payment Plan, you will be asked to give authority for any current licence you already have for the address, to be cancelled.

Our Simple Payment Plan call centre is open:
Monday to Friday from 8:30am to 6:30pm, Saturday from 8:30am to 1:00pm, and closed on Sundays and public holidays.

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Our most affordable way to pay for a TV Licence.



Your questions answered.

What is the Simple Payment Plan?

The Simple Payment Plan offers our most affordable way of paying for a TV Licence with simple, low cost payments.



What payment options does it give me?
Lots. And all of them work out at around £3 a week.

Once you're accepted onto the plan you choose from either a fortnightly or monthly payment plan depending on what suits you. Stick to your payment plan and payments will average out at around £3 a week.

Automatic payments

You can set up a Direct Debit and payments will be taken from your bank account every month. Or you can set up a Continuous Payment Authority (CPA), and get payments taken every month or every two weeks from your debit or credit card.

 **Direct Debit**
• Monthly

 **CPA**
• Monthly
• Fortnightly

Or

Manual payments

You can make the payments yourself whenever it suits you, as long as you stick to the payment plan. Pay with cash or a debit card at any PayPoint location using the Simple Payment Plan card. Or with a credit or debit card via the website, over the phone, or via a Paythru link issued via SMS.

 **PayPoint**
• Simple Payment Plan card

 **Credit/debit card**
• Web • SMS
• Phone

What if I miss a payment?

Unlike a standard payment plan, if you miss a monthly payment with the Simple Payment Plan, you won't have to pay double the following month to catch up (see example). Instead, we'll spread your missed payment out over the remaining payment dates. (But you'll need to pay your new instalments in full, to keep your payments as low as possible.)

If you give us your mobile number or email address when you sign up, we can SMS or email you if you miss a payment, to help you get back on track. We'll send you a revised payment plan. However, if you miss three months of payments in a row, you will be removed from the Simple Payment Plan.

First licence

Month	Current monthly Direct Debit plan	Monthly Simple Payment Plan
1	£26.25	£13.18
2	Missed payment	Missed payment
3	£52.50	£14.45
4	£26.25	£14.43

If you miss a payment, your next one will be much lower on our Simple Payment Plan.

