



# Landscape maintenance questionnaire

Forth Housing Association Ltd  
4th Floor Wallace House,  
17-21 Maxwell Place, Stirling, FK8 1JU  
Tel: 01789 446066 Fax: 01786 445846

Return 8 July

138 sent 15 Returned

Plean 9  
Cowie 3  
Adamson Place 1



1. How satisfied are you with the you frequency of grass cutting?  
(Please tick one option)

Very satisfied	Satisfied	No view	Dissatisfied	Very dissatisfied
7	7			1

Com-

ment:

Some gardens ie L flats grass seems to grow faster, so looks untidy before grass cutters come  
**Not often enough. Ask them not to cut our grass as we will attend to it ourselves**

2. How satisfied are you with the quality of grass cutting?

(Please tick one option)

Very satisfied	Satisfied	No view	Dissatisfied	Very dissatisfied
7	6			2

Comment:

**Sometimes strimming could be better**

As they do not pick up the grass cuttings they are let lying around

3. How satisfied are you with the quality of weed control?

(Please tick one option)

Very satisfied	Satisfied	No view	Dissatisfied	Very dissatisfied
5	2	1	5	1

Comment:

They are not very good in this area, weeds are very bad

**Plenty weed throughout the grass and paths**

4. How satisfied are you with the quality of pruning of shrubbery/bushes?

(Please tick one option)

Very satisfied	Satisfied	No view	Dissatisfied	Very dissatisfied	No Mark
5	1	5		2	2

Comment:

**N/A**

Don't have any

**Once again they leave all the cuttings all over the grass, the pavements and cars**

We don't have any shrubbery/bushes

5. How satisfied are you with the attitude/manner of the contractor?

(Please tick one option)

Very satisfied	Satisfied	No view	Dissatisfied	Very dissatisfied	No Mark
7	1	4		1	2

Comment:

**They don't really talk, so can't comment**

We have continually asked them not to crash against the gate as they keep breaking the latch.

They don't listen

**They are very nice**

6. How satisfied are you with the overall quality of work carried out by the contractor?

(please tick one option)

Very satisfied	Satisfied	No view	Dissatisfied	Very dissatisfied	No Mark
7	4	1		2	1

Comment

**They could be better, but better than last year**

Looks like daisy and buttercups heads cut & grass is missed—lower cut needed

7. Are there any improvements we could make regarding the contract or any other comments you would like to add?

**Weed control could be better, and strimming could be improved**

Could lift the grass which is usually left to blow away and traipsed into the house

**Get another contractor. We have been forced to buy our own lawnmower to make the garden look nice**

No

**Grass cuttings are blown away 7 scattered not lifted then trailed onto house**